

Patient Rights and Responsibilities

Infectious Disease Specialists of Atlanta, PC

The physicians and staff of IDSA believe that the best healthcare results from patients and caregivers working together in partnership for the same goal: the patient's good health. As partners in this process, we each have rights and responsibilities.

You have a right to:

- Receive the best care we can provide
- Receive private and confidential care
- Ask for and receive complete and understandable information about your health and treatment
- Participate in decisions regarding your care
- Refuse treatment
- Be contacted promptly if test results indicate a change in your health status
- Access your medical records
- Receive assistance with and information required for making claims to your insurance carrier
- Receive an explanation of your bill

You have a responsibility to:

- Provide complete and accurate health and medical information to your caregivers
- Communicate changes in your health and/or lifestyle to our physicians and staff
- Provide up-to-date emergency contact information such as home and mobile numbers and current address
- Ask questions when you don't understand your medical care
- Follow your caregivers' instructions and discuss with them any problems you might have complying with your recommended treatment plan
- Accept responsibility for not following your treatment plan or refusing treatment
- Show consideration for the physicians and staff who are caring for you
- Provide complete and accurate insurance information and bring your card to each visit
- Pay your medical bills promptly